



THE NEW COMMAND CENTER FOR NETWORKED PRINTERS

Take charge of your printing network and gain real peace of mind.

Did you know that the cost of printing is 3% of a typical company's revenue? This is an expense you need to understand and manage.

HQueue is a simple solution that gives you the tools to control and streamline service and maintenance, toner delivery and parts on your networked HP printer.

- See a simple snapshot of your HP print fleet from your desktop
- Reduce the total cost of managing your print network by up to 30%
- Lighten the workload of your IT help desk by as much as 35%

HQueue Print Management Solutions can give you all this and so much more.



FriendsTM
BUSINESS SOURCE

Everything for people@work.

CLEVELAND • COLUMBUS • FINDLAY • MANSFIELD • TOLEDO



Save time and money

HQueue is a print management solution that gives you the power to offload the management of hardware, parts, service and supplies—without losing control. It frees you up to manage more strategic issues by automating the day-to-day service and supply activities related to your print network.

Plus, with HQueue you have a central point of contact for toner replenishment and service management for your networked printers. And that point isn't your company's help desk—it's HQueue.

HQueue's just-in-time toner replacement, service and maintenance has been shown to reduce print related help desk calls by up to 35%!

Be proactive about your network so you can budget more time and money towards managing your bottom-line.



Reduce print related
help desk calls
by 35%!



Evolution of print management

Migrating to a single solution for your print network is a simple, logical way to manage your networked devices.

In the past, this high level of network control was only available to large corporate enterprises. But now, as more and more midsize companies are switching to multi-function devices over stand-alone copiers, the need for efficient and effective managed print solutions is growing fast.

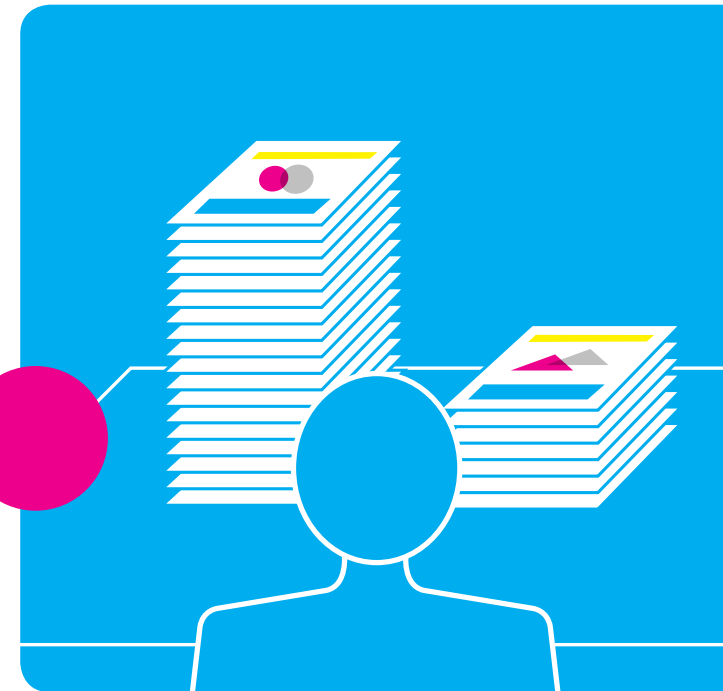
ENJOY REAL BENEFITS THAT IMPROVE YOUR EFFICIENCY:

- One invoice and a single point of contact
- One monthly budgetable cost for service, toner and parts on your HP networked printers
- Real time reporting on usage and service call performance from your desktop
- Up to 35% reduction in calls to your help desk
- Automatic toner delivery and service alerts
- No more sourcing of parts or service for your printer

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Real budgets. Real control. Real simple.

If you are charged with finding savings on technology for your office, then you are probably taking a closer look before you make any hardware, service and toner decisions. Tracking inventory and company-wide usage is now more important than ever. And with HQueue, it's easier than ever.

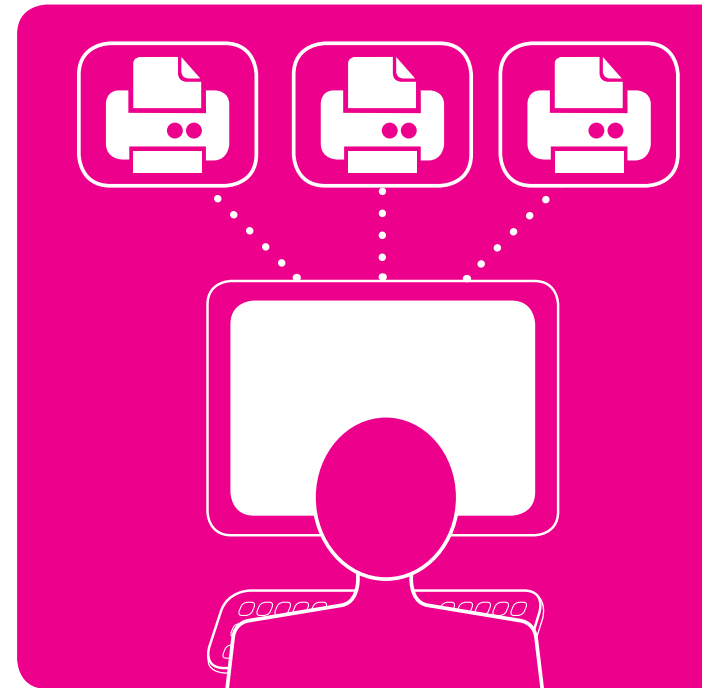
HQueue gives you the power to accurately budget, control and measure expenses while increasing productivity, which will make a difference on your bottom-line.

Our solution puts every aspect of your print network at your fingertips.

- Would you like to see a picture of your printer network from one place?
- Would you like to take a "Greener" approach to printing?
- Do you need to budget printer expense by department or division?
- Would you like to free up money tied up in maintaining an inventory of print supplies with just-in-time toner replenishment?
- Would you like even more savings? Consider migrating to a compatible toner product.

HQueue helps you move from managing multiple relationships and expenses and migrates them to one simple budgetable invoice.

Cut print related cost
by up to 30%
with HQueue.



Time and efficiency adds up to real savings

One of the most immediate changes you will find with HQueue is a reduction of calls to your IT help desk. At a time when your IT team or help desk is already overextended, HQueue is the solution to offload transactional supply ordering and service calls.

It reduces your need to have dedicated internal IT support for your print network. HQueue alerts you when printers are out of paper, experience paper jams, need service and more. It also automatically orders toner. And when you need service you speak with the knowledgeable, U.S.-based help desk at HQueue.

This frees up man hours, which can be redirected to more strategic activities in your office. The result is more time, and real peace of mind that your network is covered.

Reduces the burden
on your internal resources.





Online tools to see your entire printer fleet.

HQueue includes a powerful online toolset to give you a clear picture of your entire print network.

Discovery Tool

Gather firsthand knowledge of your print environment by discovering printing devices attached to a network. The Discovery tool captures make, model, serial number, IP address, and usage counts for each printer. It also provides baseline usage levels through subsequent discovery sessions and gives you a snapshot of your print environment. The data captured can be imported into the other HQueue applications.

Onsite Program

Keep your printers running at peak efficiency with Onsite. The built-in printer monitoring system detects printer problems and generates service alerts that are formatted for seamless service request submission. Onsite's integrated supply ordering feature automatically sends toner orders when low toner levels are detected. Both service requests and supplies ordering can also be initiated manually. In addition, the automated monitoring system provides accurate meter capture and processing.



A clear picture
of your
print network.



Solutions to match your network needs

option
1

HQueue Service Pack

An annual warranty that covers your top HP printers. Our warranty includes all parts, labor and a next day service commitment on the top HP printers.

option
2

HQueue Managed Print Solution

Pay a flat monthly rate (based on cost per page, per printer) that includes service, toner, parts, maintenance kits and monitoring the top HP printers.

COMES WITH:

- A 3-year contract at a low monthly fee
- Service requests and automated toner delivery
- HP OEM quality or Innovera compatible toner packages
- National network of 10,000+ Authorized Service Providers
- Usage reports for your HQueue Managed Printers
- Enjoy peace of mind when all your needs are covered with a simple solution at a low monthly fee
- Be "Greener" by truly managing your print consumption



Upgrade or update
your printer fleet...
ask about special incentives.

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Is HQueue right for me?

HQueue can reduce your print expenses by as much as 30%. And if your IT department's workload is bursting at the seams, HQueue can free up a significant portion of their day.

HQueue is a perfect fit for print intensive enterprises like law offices, insurance agencies, financial institutions, real estate firms and more.

Ask about our
current printer
promotions!

HQueue can change
the way you view and
manage print expenses.

HQueue™



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