

Friends™

B U S I N E S S S O U R C E

Everything for people@work.

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April 14, 2010

To Our Valued Customers,

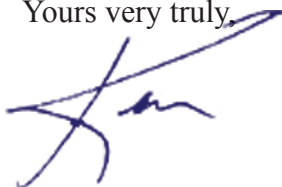
Please accept this letter as notification of a rate adjustment on our paper prices, effective April 10. The adjustment is a result of supply and demand fluctuations in the paper market.

With the earthquake in Chile taking an eight percent dip in the world's paper supply, our vendors have notified us of rate changes that will go into effect immediately. As the market can oscillate, Friends has always offered an array of product and pricing options for the customer base we serve daily. Above all, we hope to keep the quality of our products first and foremost for you.

Should you have any questions regarding our services, please contact us whenever necessary at (800) 427 - 1704. Customer service or your Friends sales representative will be happy to help you.

Thank you for understanding that this price increase means that we can continue to maintain the superior standard of our products and services for you. We hope to maintain our excellent relationship with our clients, and assure you our quality of service will reflect a similar increase. We are looking for the best return on investment for all parties involved.

Yours very truly,



Ken Schroeder

CEO
Friends Business Source

800.427.1704

www.friendsoffice.com

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